

## Грамматика и лексика

### Задания группы В

5

Прочитайте приведённый ниже текст. Преобразуйте, если необходимо, слова, напечатанные заглавными буквами в конце строк, обозначенных номерами B1-B7, так чтобы они грамматически соответствовали содержанию текста. Заполните пропуски полученными словами. Каждый пропуск соответствует отдельному заданию из группы B1-B7.

<b>B1</b>	People in the UK are used to _____ excellent customer, service in the shops and are not used to	HAVE	<b>B1.</b> .....
<b>B2</b>	doing things _____. We saw a TV programme about IKEA. The main idea of it was bad customer service, inconvenience customers suffer	SELF	<b>B2.</b> .....
<b>B3</b>	putting furniture together. All _____ complaints looked ridiculous to us. Manuals from IKEA on assembling furniture are so clear that a child can	THIS	<b>B3.</b> .....
<b>B4</b>	do it. They contain no words at all - just _____ steps on how to assemble it.	DETAIL	<b>B4.</b> .....
<b>B5</b>	I remember _____ hall furniture in our apartment in Russia. 30% of holes were not matching and I had to drill holes with a bigger diameter	ASSEMBLE	<b>B5.</b> .....
<b>B6</b>	or at different angles to put pieces together. The mirror was much _____ than the place for it and I had to drill new holes and cut metal shelf holders to make everything fit. It took me a week. I am sure that many Russian people have the same “nice” memories about assembling furniture.	BIG	<b>B6.</b> .....
<b>B7</b>	We bought a bookcase with several shelves in British IKEA once. “Cheap and cheerful” as people say. I assembled the thing in 15 minutes. Every hole was exactly in its place, it _____ easy to assemble it even without instruction manuals just using common sense. So we are very pleased with shop services here and don’t understand why people complain.	BE	<b>B7.</b> .....